

**Claim 23 and Its Dependent Claims**

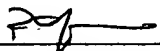
Finally, claim 23, in a manner similar to the previous independent claims, recites a method that includes composing a service request that includes "identification of at least one of the predefined service functions." Claim 23 adds, in a previous step, that a menu of predefined service functions is established. As noted above, Derzay et al. simply do not provide for predefined service functions or the composing of a service request based upon identification of such functions. Claim 23 and the claims depending therefrom are therefore not anticipated by Derzay et al., and are believed to be in condition for allowance.

**Conclusion**

In view of the remarks and amendments set forth above, Applicants respectfully request allowance of the pending claims. If the Examiner believes that a telephonic interview will help speed this application toward issuance, the Examiner is invited to contact the undersigned at the telephone number listed below.

Date: 2/18/2003

Respectfully submitted,

  
\_\_\_\_\_  
Patrick S. Yoder  
Reg. No. 37,479  
Fletcher, Yoder & Van Someren  
P.O. Box 692289  
Houston, TX 77269-2289  
(281) 970-4545